

World Drive Holidays

Discount Car Rental

2011/12

All Rates
in AUD

Drive USA & Canada

Freedom. Flexibility. Fun.

From
\$35*
per day



*Based on California weekly 50+ rate low season.



www.worlddriveholidays.com.au



For
SPECIAL OFFERS
visit our website

Drive USA

www.worlddriveholidays.com.au



AVIS

For your next trip to the USA we suggest a self drive holiday to see, discover and experience this amazing land with its diverse landscapes, picturesque national parks and culturally rich cities. A road trip is a wonderful way to explore this vast a country at your own pace. Travelling by car affords you the freedom and flexibility to see and do so much more as you make the decisions.

World Drive Holidays 2011/12 Drive USA & Canada brochure provides a comprehensive range of discounted car hire programs with leading rental companies AVIS and Hertz, offering special pre-paid, fully inclusive prices in **Australian dollars**. Prices valid 01 March 2011 - 31 March 2012.

All Avis USA rates include:

- ✓ State and local taxes
- ✓ Airport surcharge
- ✓ Loss damage waiver
- ✓ Additional liability insurance with USD\$1m third party cover
- ✓ Unlimited mileage
- ✓ 24 hour assistance
- ✓ FREE additional driver on rentals ex California



Valid 01 April 2011 - 31 March 2012
All rates in Australian Dollars

AVIS California, Arizona & Nevada

Low Season
01 Apr - 14 Jul 2011
21 Aug - 14 Dec 2011
01 Jan - 31 Mar 2012

High Season
15 Jul - 20 Aug 2011
15-31 Dec 2011

Group	Description/Example	Low Season			High Season		
		Days 2-4	Weekly	Extra Days	Days 2-4	Weekly	Extra Days
A	SUBCOMPACT - (EDAR) - Chevrolet Aveo 1.6L	\$54	\$259	\$38	\$65	\$329	\$48
B	COMPACT - (CDAR) - Chevrolet Cobalt 1.8L	\$64	\$315	\$45	\$75	\$385	\$55
C	INTERMEDIATE - (IDAR) - Chevrolet Cruze 2.2L	\$73	\$364	\$52	\$86	\$434	\$62
D	STANDARD - (SCAR) Ford Fusion 2.4L	\$79	\$399	\$57	\$94	\$469	\$66
E	FULL SIZE - (FDAR) - Chevrolet Impala 3.0L	\$80	\$406	\$58	\$95	\$476	\$67
F	INTERMEDIATE SUV - (IFAR) - Ford Escape 2.3L	\$103	\$518	\$74	\$115	\$581	\$83
G	PREMIUM - (PDAR) - Buick Lucerne 3.0L	\$99	\$490	\$70	\$110	\$546	\$79
H	LUXURY - (LDAR) Cadillac DTS 4.6L	\$108	\$546	\$77	\$122	\$609	\$87
V	MINIVAN - 7 seat - (MVAR) - Dodge Grand Caravan	\$108	\$546	\$77	\$122	\$609	\$87
W	STANDARD SUV - (SFAR) - Chevrolet Equinox 3.0L	\$108	\$546	\$77	\$122	\$609	\$87
K	CONVERTIBLE - (STAR) - Chevrolet Sebring 2.6L	\$108	\$546	\$77	\$122	\$609	\$87

All vehicles are Automatic. The makes and models are examples only. Avis cannot guarantee a specific make/model.

Avis USA Conditions:

- Minimum drivers age: 21 years. No upper age limit
- Young drivers surcharge (21-24 years): USD 25 + tax per day (Groups: A, B, C, D & E only)
- Additional driver fee: FREE additional driver in California. Other States USD 13 + tax per day to maximum USD 65 + tax per rental, except Nevada USD 10 + tax per day. All additional drivers must be over 25 years.
- Insurance excess: nil excess applies on USA rentals
- Child seats: USD 13 + tax per day to maximum of USD 65 + tax per rental
- GPS: USD 13.95 per day from selected locations
- Cross border driving: travel into Canada is permitted. Vehicle must be returned to USA. Travel into Mexico is prohibited.

California One Way Bonus:*

- No One Way Fees** within California
- No One Way Fees** between California, Reno or Las Vegas
- No One Way Fees** from California to Arizona, Oregon or Washington State

* Selected car groups only. One way to Arizona, Oregon & Washington State is between major airport locations only. All other one way rentals a one way fee will apply based on mileage between locations.

BONUS



Book early and save!

SPECIAL

Early Booker discount rates

Book 50+ days in advance

Note: One Way fees will apply to one way hires on Early Booker special. California One Way Bonus does not apply.

AVIS California, Arizona & Nevada

Early Booker rates

Low Season
01 Apr - 14 Jul 2011
21 Aug - 14 Dec 2011
01 Jan - 31 Mar 2012

Early Booker rates

High Season
15 Jul - 20 Aug 2011
15-31 Dec 2011

Early Booker rates

Group	Description/Example	Low Season			High Season		
		Days 2-4	Weekly	Extra Days	Days 2-4	Weekly	Extra Days
A	SUBCOMPACT - (EDAR) - Chevrolet Aveo 1.6L	\$49	\$245	\$35	\$62	\$308	\$45
B	COMPACT - (CDAR) - Chevrolet Cobalt 1.8L	\$59	\$294	\$42	\$72	\$364	\$52
C	INTERMEDIATE - (IDAR) - Chevrolet Cruze 2.2L	\$69	\$343	\$49	\$82	\$413	\$59
D	STANDARD - (SCAR) Ford Fusion 2.4L	\$73	\$364	\$53	\$88	\$441	\$63
E	FULL SIZE - (FDAR) - Chevrolet Impala 3.0L	\$74	\$371	\$54	\$89	\$448	\$64
V	MINIVAN - 7 seat - (MVAR) - Dodge Grand Caravan	\$102	\$511	\$72	\$116	\$581	\$82
W	STANDARD SUV - (SFAR) - Chevrolet Equinox 3.0L	\$102	\$511	\$72	\$116	\$581	\$82

All vehicles are Automatic. The makes and models are examples only. Avis cannot guarantee a specific make/model.

**All Rates
in AUD**

World Drive Holidays



www.worlddriveholidays.com.au

Bonus:

No One Way Fees will apply on rentals between airport locations in: Boston, Hartford, New York (JFK/LGA) Newark, Philadelphia and Washington DC.

Rest of USA States include:

Alabama, Arkansas, Connecticut, Delaware, Georgia, Idaho, Illinois, Indiana, Iowa, Kansas, Kentucky, Louisiana, Maine, Maryland, Massachusetts, Michigan, Minnesota, Mississippi, Missouri, Nebraska, New Hampshire, New Jersey, North Carolina, North Dakota, Ohio, Oklahoma, Pennsylvania, Rhode Island, South Carolina, Tennessee, Vermont, Virginia, Washington DC, West Virginia and Wisconsin.

AVIS Rest of USA		Low Season 01 Apr - 14 Jul 2011 21 Aug - 14 Dec 2011 01 Jan - 31 Mar 2012			High Season 15 Jul - 20 Aug 2011 15 - 31 Dec 2011		
		Days 2-4	Weekly	Extra Days	Days 2-4	Weekly	Extra Days
A	SUBCOMPACT - (EDAR) Chevrolet Aveo 1.6L	\$63	\$312	\$44	\$75	\$377	\$54
B	COMPACT - (CDAR) Chevrolet Cobalt 1.8L	\$70	\$348	\$50	\$83	\$414	\$59
C	INTERMEDIATE - Chevrolet Cruze 2.2L	\$79	\$396	\$56	\$92	\$461	\$66
D	STANDARD - (SCAR) - Ford Fusion 2.4L 2/4 door	\$82	\$406	\$59	\$95	\$477	\$68
E	FULL SIZE - (FDAR) Chevrolet Impala 3.0L	\$84	\$419	\$60	\$97	\$485	\$69
F	INTERMEDIATE SUV - (IFAR) Ford Escape 2.3L	\$112	\$560	\$80	\$125	\$627	\$89
V	MINIVAN - 7 seat (MVAR) Dodge Grand Caravan	\$118	\$589	\$84	\$130	\$654	\$94
W	STANDARD SUV - (SFAR) Chevrolet Equinox 3.4L	\$118	\$589	\$84	\$130	\$654	\$94

All vehicles are Automatic. The makes and models are examples only. Avis cannot guarantee a specific make/model.

Bonus:

No One Way Fees will apply on rentals between airport locations in: Baltimore, Boston, Hartford, New York (JFK/LGA) Newark, Philadelphia and Washington DC.

The West States include:

Colorado, Montana, New Mexico, Oregon, South Dakota, Texas, Utah, Washington State and Wyoming.

AVIS

The West from **\$45*** day

New York State from **\$67*** day

Florida from **\$33*** day

Hawaii from **\$40*** day

*Low season/weekly rate



Valid 01 April 2011 - 31 March 2012
All rates in Australian Dollars

One Way Fees Guide (USD)*

Mileage	Fee
0-99	\$0
100-274	\$50
275-599	\$100
600-1,599	\$300
1,600+	\$1,000

*Not applicable to Group A

**Ask us about our
Early Booker discount rates**

Book 50+ days in advance

Note: One Way fees will apply to one way hires on Early Booker special. California One Way Bonus does not apply.

AVIS USA Fleet Guide

Note: All models are examples only and are subject to change. Avis cannot guarantee a specific make/model.

<p>Group A Subcompact</p>  <p>Chevrolet Aveo</p> <ul style="list-style-type: none"> 4 Doors Seats 4 AM/FM Radio Power Brakes Air Conditioning Power Steering Air Bags Automatic 23-32 mpg 	<p>Group F Intermediate SUV</p>  <p>Ford Escape</p> <ul style="list-style-type: none"> 4 Doors Seats 4 to 5 AM/FM Radio Cassette and/or CD Air Conditioning Automatic 16-22 mpg
<p>Group B Compact</p>  <p>Chevrolet Cobalt</p> <ul style="list-style-type: none"> 4 Doors Seats 4 AM/FM Radio Cruise Control Power Brakes Intermittent Wipers Air Conditioning Power Steering Air Bags Automatic 22-32 mpg 	<p>Group V Minivan</p>  <p>Dodge Grand Caravan</p> <ul style="list-style-type: none"> 4 Doors Seats 7 AM/FM Radio Cruise Control Power Brakes Power Windows Power Locks Air Conditioning Power Steering Air Bags Automatic 17-24 mpg
<p>Group C Intermediate</p>  <p>Chevrolet Cruze</p> <ul style="list-style-type: none"> 4 Doors Seats 5 AM/FM Radio Cruise Control Power Locks Power Windows Power Brakes Air Conditioning Power Steering Air Bags Automatic 22-30 mpg 	<p>Group W Standard SUV</p>  <p>Chevrolet Equinox</p> <ul style="list-style-type: none"> 4 Doors Seats 5 AM/FM Radio Cruise Control Tilt Steering Wheel Intermittent Wipers Power Brakes Air Conditioning Power Steering Air Bags Automatic 14-20 mpg
<p>Group E Full Size</p>  <p>Chevrolet Impala</p> <ul style="list-style-type: none"> 4 Doors Seats 5 AM/FM Radio Cruise Control Tilt Steering Wheel Intermittent Wipers Power Brakes Air Conditioning Power Steering Air Bags Automatic 18-29 mpg 	<p>Group K Convertible</p>  <p>Chrysler Sebring</p> <ul style="list-style-type: none"> 2 Doors Seats 4 AM/FM Radio Cruise Control Tilt Steering Wheel Intermittent Wipers Power Brakes Air Conditioning Power Steering Air Bags Automatic 20-28 mpg



Drive USA & Canada



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Valid 01 April 2011 - 31 March 2012
All rates in Australian Dollars

Hertz California		Low Season 01 - 13 Apr 2011 25 Apr - 04 Jul 2011 21 Aug - 14 Dec 2011 01 Jan - 31 Mar 2012		Mid Season 14 - 24 Apr 2011		High Season 05 Jul - 20 Aug 2011		Peak Season 15-31 Dec 2011	
Group	Description/Example	Weekly	Extra Days	Weekly	Extra Days	Weekly	Extra Days	Weekly	Extra Days
A	ECONOMY - Hyundai Accent, 2/4 door (A, A/C)	\$271	\$45	\$304	\$51	\$337	\$57	\$369	\$65
B	COMPACT - Ford Focus, 1.8L (A, A/C)	\$321	\$54	\$354	\$60	\$387	\$67	\$419	\$74
C	MIDSIZE - Mazda 6, 2.0L (A, A/C)	\$383	\$64	\$415	\$71	\$448	\$78	\$481	\$84
F	FULLSIZE - Chevrolet Impala, 4 door (A, A/C)	\$417	\$69	\$450	\$76	\$482	\$83	\$515	\$90
Q4	MIDSIZE SUV - Toyota RAV4 (A, A/C)	\$497	\$83	\$530	\$89	\$563	\$95	\$595	\$103
R	MINIVAN - Kia Sedona, 7 seat (A, A/C)	\$552	\$92	\$585	\$98	\$618	\$105	\$650	\$112
U	CONVERTIBLE - Chrysler Sebring (A, A/C)	\$552	\$92	\$585	\$102	\$546	\$77	\$609	\$153
L	STANDARD SUV - Chevrolet Trailblazer (A, A/C)	\$574	\$96	\$585	\$98	\$618	\$105	\$650	\$112
T	LARGE SUV - Chevrolet Tahoe, 8 seat (A, A/C)	\$837	\$139	\$870	\$146	\$903	\$152	\$935	\$159
P6	PRESTIGE SUV - Cadillac Escalade, 7 seat (A, A/C)	\$1,085	\$180	\$1,120	\$185	\$1,155	\$195	\$1,169	\$198

All models are examples only and subject to change.

M = Manual A = Automatic A/C = Air Conditioned

Hertz USA Conditions:

- Minimum drivers age: 21 years. No upper age limit
- Young drivers surcharge (21-24 years): USD 15 + tax per day groups A-G or USD 25 + tax other groups
- Additional drivers: California only: free additional driver. All other States USD 13 + tax per day to a maximum of USD 65 + tax per extra driver per rental. Note: maximum one driver under 25 years is permitted per rental. Minimum drivers age for extra driver is 25 years
- Child seats: USD 13 + tax per day to maximum of USD 65 + tax per seat per rental
- GPS hire from major locations for mid size or large cars: USD 13 + tax per day to maximum of USD 65 + tax per week
- Insurance excess: nil excess applies on USA rentals
- One way rentals: within USA are subject to One Way fees. Note: Group A (ECAR) must be returned to same city
- One way fees: between USD 50 and USD 500 + tax, depending on distance between rental locations
- Cross border driving: travel within continental USA and Canada only. Travel into Mexico is not permitted.
- Vehicles are subject to availability at time of rental. Some car groups are not available from all locations.

All Hertz USA rates include:

- ✓ State and local taxes
- ✓ Airport surcharge
- ✓ Additional liability insurance with USD\$1m third party cover
- ✓ Loss damage waiver
- ✓ FREE additional driver on rentals in California
- ✓ Unlimited mileage
- ✓ 24 hour assistance

One Way Fees Guide USD	
Mileage	Fee
0-250	\$50
251-500	\$100
501-1,500	\$300
1,501+	\$500

Note: Groups B, C, D, F only

California One Way Bonus:

No One Way Fees apply within California or on one way rentals from California to Arizona or Nevada for Groups B, C, D and F only



All Hertz Canada rates include:

- ✓ GST
- ✓ Loss damage waiver
- ✓ Third party
- ✓ Airport surcharge
- ✓ Unlimited mileage
- ✓ Concession fee recovery (CFR)
- ✓ Fuel conservation tax (TFFC)
- ✓ Passenger vehicle rental tax (PVRT)

Hertz Canada Conditions:

- Minimum drivers age: 21 years. No upper age limit
- Young drivers (21-24 years) surcharge: CAD 15 + tax per day or Groups I, L, R & U CAD 25 + tax per day
- Additional drivers: CAD 13 + tax per day to a maximum of CAD 65 + tax per rental per driver. All additional drivers must be over 25 years
- Child seats: CAD 13 + tax per day or CAD 65 + tax per week
- Hertz Never Lost GPS for mid-size and larger vehicles: from selected locations at CAD 16 + tax per day to a maximum of CAD 80 + tax per week
- Insurance excess: CAD 500 + tax applies in the event of accidental damage/theft
- One way rentals within Canada: permitted on selected car groups. Additional one way fees will apply. No one way fees apply from Vancouver to Banff, Calgary, Edmonton, Kamloops or Kelowna (BC). One way rentals from Canada to USA permitted from selected locations. Special one way intercity fees apply
- Cross border driving: travel into USA permitted. Travel into Mexico is not permitted

Hertz Canada		Low Season 01 Apr - 25 Jun 2011 07 Sep - 20 Dec 2011 01 Jan - 31 Mar 2012		High Season 26 Jun - 06 Sep 2011 21 - 31 Dec 2011	
Group	Description/Example	Weekly	Extra Days	Weekly	Extra Days
A	ECONOMY - Toyota Echo, 2/4 door (A, A/C)	\$413	\$70	\$560	\$92
B	COMPACT - Ford Focus 1.8L (A, A/C)	\$420	\$72	\$567	\$96
C	MIDSIZE - Chevrolet Cobalt 2.0L (A, A/C)	\$510	\$84	\$641	\$108
F	FULL SIZE - Ford Taurus, 4 door (A, A/C)	\$565	\$94	\$705	\$118
G	PREMIUM - Buick Lucerne, 4 door (A, A/C)	\$588	\$100	\$728	\$122
Q4	MIDSIZE SUV - Ford Escape (A, A/C)	\$590	\$98	\$731	\$122
R	MINIVAN - Chrysler Grand Caravan, 7 Seat (A, A/C)	\$630	\$105	\$759	\$126
L	STANDARD SUV - Dodge Journey (A, A/C)	\$618	\$104	\$759	\$126
T	LARGE SUV - Chevrolet Tahoe, 8 Seat (A, A/C)	\$805	\$134	\$945	\$158



Motorhomes USA

www.worlddriveholidays.com.au



Explore the USA by motorhome and discover its diverse and unique landscapes. Apollo Motorhomes offer a wide range of vehicles, bringing you the flexibility to travel in luxury at the pace you choose.

Apollo, the largest privately owned leisure vehicle operator in the world, pride themselves on their exemplary product and personalised customer service approach. All vehicles are fitted with maps, camping guides and welcome packs, while living equipment and other optional extras are available for hire.

Apollo USA Depots: Los Angeles, Las Vegas, San Francisco and Denver
FREE one-way rentals between Apollo depots



Apollo USA Motorhomes "Flexi Rates"

Flexi Rates are prices that change from week to week depending on the availability of vehicles. The earlier you book, and the longer the duration of your rental, the better the price for you. Flexi rates are based on the number of nights you spend in your motorhome. They are fully inclusive of insurance, unlimited mileage and the one way fees between Apollo USA locations. Start your USA drive holiday in Los Angeles and finish in San Francisco or Las Vegas or Denver. Flexi rates are great value for your travel dollar.

For the latest and best prices on Apollo motorhomes in the USA please email your details to info@worlddriveholidays.com.au or complete our online motorhome enquiry form at: www.worlddriveholidays.com.au/motorhomes



Euro Tourer

2 berth campervan



Enjoy the luxury features of a motorhome in the compact Euro Tourer. Travel in comfort and style in this deluxe campervan, perfect for couples.



Day



Night



Happy Explorer

5 berth motorhome



True happiness is a 6.7 metre (22 ft) motorhome. Perfectly suited to family touring, the Happy Explorer is equipped with everything you need to travel in absolute comfort.



Day



Night



Sunrise Escape

5 berth motorhome



Evenings in the spacious Sunrise Escape are the perfect way to enjoy a glorious American sunset. Families will enjoy the extra room provided by this luxury vehicle.



Day



Night



Eclipse Camper

6 berth motorhome



Family travel has never been easier. Comfortably housing two adults and up to four children, this 8.22 metre (27 ft) marvel is what motorhome dreams were made of.



Day



Night



US Wanderer

6 berth motorhome



There's no better way to cruise America than in the mighty US Wanderer. Perfect for larger groups, this motorhome is suitable for up to four adults and two children.



Day



Night



Elite Traveller

5 berth motorhome



The Elite Traveller exemplifies luxury travel. Every aspect of this deluxe vehicle has been thoughtfully designed to maximise passenger comfort and accessibility.



Day



Night



Apollo US rates include:

- ✓ State / local taxes
 - ✓ Unlimited mileage
 - ✓ Preparation fee
 - ✓ 24 hour assistance
 - ✓ Camp chairs and table
 - ✓ Full vehicle insurance
 - ✓ Personal kits
 - ✓ Vehicle consultation
 - ✓ Free additional driver
 - ✓ Maps and guides
- Optional extras available:
- GPS
 - Generator

Conditions

Deposit due at the time of booking. Balance is due 8 weeks prior to travel. Cancellation charges apply to confirmed bookings. No refund of unused rental days after commencing hire. All rates are subject to change. Minimum rental period is 10 days and the maximum is 40 days. All prices are in Australian dollars charged per calendar day. Drivers must be aged 21-75 years and have held a full valid licence held for a minimum of 2 years. Vehicles can be collection and returned Monday to Friday 9.00 am to 4.30 pm and Saturday from 9.00 am to 12.00 pm. Depots are closed on Sundays and bank holidays. Travel restrictions: travel is not permitted into Mexico, Alaska, Yukon, Northwest Territories and Newfoundland. Vehicles are not allowed to travel into Death Valley and other desert areas during May to September. Due to restrictions on height, propane gas and parking, vehicles with propane gas are not permitted in Manhattan or through underground/underwater tunnels. A security bond of US\$1000 is required when collecting the vehicle.

World Drive Holidays



For great car rental discount rates in the USA and Canada

Get a quote or book online at:

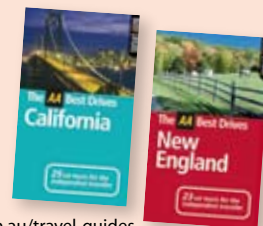
www.worlddriveholidays.com.au

All Rates in AUD



From the East Coast, through the Rockies and into the valleys of California, North America offers the ultimate driving holidays. Ask us about our selection of AA travel guides for the independent traveller - handy resources for your driving holiday.

Or go to: www.worlddriveholidays.com.au/travel-guides



General Car Rental Tips

- Always check your car for any minor damage and make sure it is noted on the car rental contract
- Familiarise yourself with the car and controls to make sure you can properly operate the car
- Check the type of fuel for your car
- At the end of your hire, make sure you understand any additional charges
- When returning please check all accessories, ie GPS or child seats have been accounted for, and confirm if there are any extra charges to be finalised
- Please drive carefully at all times and do not drink and drive

FAQ - Driving in the USA

- All rental vehicles in USA/Canada have automatic transmission and air conditioning
- International drivers licences are not required. An Australian drivers licence is acceptable
- Driving on the right hand side is mandatory!
- Generally the speed limit is 65mph, except where lower speeds are sign posted. Speed limits are strictly enforced with heavy penalties
- Seat belts are required to be worn by all passengers both in the front and back of the vehicle in most states. Drinking alcohol and driving is also forbidden and strictly enforced in all states



The USA has an extensive system of interstate highways and state maintained roads. Some of the major highways are toll roads often called turnpikes, but most are free. All major interstate highways running north to south have odd numbers and are ordered from I-5 on the Pacific coast, to I-95 along the Atlantic coast. All interstates running east to west are evenly numbered beginning with I-8 and I-10 near the Mexican border, to I-94 near Canada.

Free Information!

The American Automobile Association (AAA) provides a wealth of information to drivers. Under a reciprocal arrangement, the AAA provides benefits free of charge to members of any Australian motoring club (NRMA, AA, RACQ) by simply showing your membership card. The AAA provides free maps and tourist guides for all cities and states in the US. Many hotels offer discounted rates to AAA members. Simply visit an AAA office within the USA and present your Australian membership card.

USA Driving Distances			
From	To	Miles	Driving Time
Los Angeles	Dallas	1,450	23 hours
Los Angeles	Denver	1,030	17 hours
Los Angeles	San Diego	120	2 hours
Los Angeles	San Francisco	385	8.5 hours
Los Angeles	Seattle	1,140	19 hours
Los Angeles	New York	2,806	45 hours
Dallas	Miami	1,324	22 hours
Dallas	New Orleans	520	8 hours
Denver	Miami	2,070	34 hours
Denver	New York	1,780	29 hours

Note: Distances and times are approximate. Visit: www.googlemaps.com for directions.

TERMS AND CONDITIONS

Brochure Validity: Issued April 2011, valid for travel to 31 March 2012.

Prices: All prices in Australia Dollars (AUD) except for supplements paid directly to the service provider in foreign currency. All prices and conditions correct at time of issue, but are subject to change.

Deposit: For all bookings a deposit will be required of \$100 for car hire or \$500 for motorhomes. All final payments are due 6 weeks before departure from Australia for car hire and 8 weeks for motorhome bookings, unless otherwise stated, ie Special Offers.

Amendment/Re-Issue Fees: Multiple changes to confirmed travel arrangements may incur a surcharge to cover any additional costs. These are advised at time of change.

Cancellation: Any booking cancelled after confirmation will be subject to loss of deposit, plus any additional charges applied by the supplier. All charges are advised at the time of booking. Note: Late cancellations for motorhome bookings received within 30 days of the collection date a 100% cancellation fee will apply.

Travel Insurance: Travel insurance is strongly recommended to cover loss of deposit, insurance excess charges and/or any unforeseen circumstances. Please contact your preferred travel agent or travel insurance supplier for details.

No Shows: If you do not cancel in advance a confirmed travel service booked through World Drive Holidays, the booking is classed as a No Show by the service provider and all charges for that service will be applied and no refund will be available.

Refunds: Unused travel services cancelled prior to commencement of travel may be refunded, subject to applicable cancellation charges and conditions of travel. Please send unused documents to World Drive Holidays for processing. Please note: There is no refund of any unused services once the use of the service has commenced. For example once a car hire has commenced there will be no refund for any unused rental days.

Supplementary Costs: All supplementary costs not included on the car hire or motorhome programs shall be payable directly to the service provider by the user. These may include additional driver fees, child seats or other accessories as required. All costs for fuel, oil, motorway tolls, speeding or parking fines or damage to tyres or windcreens if not covered by the service provider is at the hirer's expense.

One Way Fees: All one way car hire bookings within or between countries may be subject to a one way fee. All one way hires must be arranged in advance and the applicable one way fee is paid directly to the service provider in foreign currency at the end of the hire. Local taxes will apply. Motorhome one way bookings are exempt of fees between Los Angeles, San Francisco and Las Vegas.

GST Policy: GST is not applicable to overseas travel, however GST will be applied to any additional fees that may be applied to a booking.

Customer Complaints Policy: Should a disagreement or dispute arise with Europe Travel Centre and/or a service provider, all details must be submitted in writing to the attention of the Managing Director at the address shown on this brochure within 30 days of your return travel to Australia. All correspondence will be acknowledged and forwarded to the applicable provider for comment.

Payment: We accept payments by online bank transfer (call for details, or refer to invoice confirmation), or cheque (allow 5 business days), direct deposit to our bank account, money orders or Visa and Mastercard. Please note a 1.5% surcharge will apply for credit card payments. **Payment Travel Agents only:** Money Direct (code: WDRIVE) or E-Nett (code: 205236).

Documents: Upon receipt of final payment travel documents will be issued and forwarded by mail or email within 7 days.

Frequent Flyer Points: Do not apply to any products displayed in this brochure.

Drivers Licence and Credit Cards: A full driver's licence is required when driving overseas. An international driver's permit is a mandatory requirement in several European countries. It is highly recommended to obtain an international driving permit if driving in or through non-English speaking countries.

Vehicle Types: All car hire vehicles and images featured in this brochure are as a guide only. All rental vehicles are updated regularly and a particular model cannot be guaranteed.

General Disclaimer and Liability: Europe Travel Centre Pty Limited, trading as World Drive Holidays, is a company fully licensed to act as a selling agent for travel products and services provided by other parties. Whilst all care is taken to ensure all reasonable protection is taken, World Drive Holidays/Europe Travel Centre and its employees shall not be liable to any person for any injury, damage, loss, delay, irregularity, or expenses suffered as a result of any inaccuracy or misdescription contained herein or due to any act of neglect, war, terrorism, acts of God or Force Majeure, riots, strikes, epidemics, quarantine, medical, customs or Visa regulations or general dissatisfaction with any service provided. We shall not be liable for any inaccuracies contained in any material provided to us. All care is taken to ensure all information contained is correct at time of printing. This Agreement is governed in all aspects by the laws of New South Wales and any dispute shall be governed by the appropriate Court of New South Wales.

Licensed Travel Agent: Europe Travel Centre, trading as World Drive Holidays, is a fully licensed Travel Agent (Licence No. 2TA-5491 issued 24 July 2003) and is a full member of the Travel Compensation Fund (TCF) and the Australian Federation of Travel Agents (AFTA).



Reservations: 1300 653 270

Mon-Fri 9.00am-5.30pm / Sat 9.00am-12.30pm / Closed Sunday & Public Holidays

www.worlddriveholidays.com.au

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ACN 105 145 944 ABN 20 105 145 944 Travel Agents Licence: 2TA-5491



Travel Agent enquiries welcome

Your Preferred Travel Agent